



## **Terms and Conditions of Delivery – Acceptance of Goods**

In these Conditions:

“Customer” means the purchaser of the goods, or their appointed representative at the point of delivery.

“Company” means Losberger UK Ltd, which includes all and any materials or goods supplied by Losberger UK Ltd from partner companies or third party suppliers.

“Consignee” means the contractor that is to make the delivery, whether this is arranged by the Customer or the Company.

“Consignment” means the total sum of goods and all and any associated packing materials incorporated therein. The consignment may consist of a number of deliveries or items.

### General Terms

1. Goods will not be dispatched unless payment terms are adhered to. Please see Terms and Conditions of Payment for further information.
2. Unless previously arranged and / or agreed with the Company, the Customer is to supply the appropriate equipment and trained personnel to facilitate the unloading procedure.
3. In the event that the Customer appoints the Company to arrange transportation, upon receipt, the Customer is to sign as received checked for the Consignment.
4. Any damages or discrepancies are to be notified to the Company immediately by phone and is to be noted on the delivery note. This is then to be confirmed in writing and is to be supplemented by photographic evidence in the case of damage. This will then be raised with the Consignee with respect any insurance claim or compensation. Failure to notify the Company, upon receipt of goods, of any discrepancy(s) or damage will result in denial of liability at a later date.
5. The Company assumes no responsibility for damage and /or loss in transit.
6. In the event that the Customer decides to either collect in person or appoint their own Consignee, the Company accepts no further responsibility or liability following dispatch.